

Mental Health Crisis Policy

A mental health crisis exists when an individual is exhibiting disruptive or erratic behavior, is threatening harm to him/herself or to others: or is out of touch with reality due to a severe drug reaction or psychotic break. A psychotic break may be manifested by hallucinations, uncontrollable behavior, or complete withdrawal.

If a mental health crisis occurs **during** regular business hours on campus:

1. STAY WITH STUDENT
2. Contact the Counseling Center Coordinator by calling 706-348-2428 or by dialing 2428 from any campus phone
3. Notify the Vice President for Student Life and Athletics at 706-491-6327 or by dialing 5221 from any campus phone
4. Contact Cleveland Police at 911, **if advised**
5. Notify Campus Security Officer on duty by calling 706-969-0588 or by dialing 3200 from any campus phone, **if advised**
6. Contact Student's Emergency Contact, **if known**

If a mental health crisis occurs **after** regular business hours, including weekends and holidays on campus:

1. STAY WITH STUDENT
2. Contact Georgia Crisis and Access Line by calling 988 for immediate evaluation of student in crisis
 - a. **Confirm 988's recommendation for student before finalizing the call**
3. Notify the Vice President for Student Life and Athletics at 706-491-6327
4. Contact Cleveland Police at 911, **if advised**
5. Notify Campus Security Officer on duty by calling 706-969-0588 or by dialing 3200 from any campus phone, **if advised**
6. Contact Student's Emergency Contact, **if known**
7. Notify the Counseling Center Coordinator through email at ghendrix@truett.edu
 - a. Email needs to include:
 - i. Students Name
 - ii. Description of mental health crisis
 - iii. 988's recommendation
 - iv. Plan for student moving forward

If a mental health crisis occurs **off campus** with an on-campus student:

1. Stay with student or determine student's location
2. Contact Georgia Crisis and Access Line by calling **988** for immediate evaluation of student in crisis
3. Notify the Vice President for Student Life and Athletics at 706-491-6327

4. Call 911 and provide student's location, **if advised**
5. Call student's emergency contact and provide student's location, **if known**
6. Notify the Counseling Center Coordinator by email at ghendrix@truett.edu
 - a. Email needs to include:
 - i. Students Name
 - ii. Description of mental health crisis
 - iii. 988's recommendation
 - iv. Plan for student moving forward

If an **online** student is experiencing a mental health crisis:

1. Determine Student's Location, if possible
2. Contact Nationwide Crisis and Access Line by calling **988** for immediate evaluation of student in crisis
3. Notify the Vice President for Student Life and Athletics at 706-491-6327
4. Call 911 and provide student's location or known address, **if advised**
5. Contact Student's Emergency Contact, **if known**

IMPORTANT: IF A STUDENT, PARENT, OR OTHER OUTSIDE PARTY HAS ALREADY CONTACTED 911, PLEASE CONTACT 988 AND CONTINUE TO FOLLOW THIS POLICY!